

Terms and Conditions

All owners must agree to the conditions of boarding as outlined below before signing the form.

1. Owners must show proof of up-to-date vaccinations for their pet/s.
2. G-Pet reserves the right to refuse boarding to any pet sick, injured, or flea infested, as well as dogs showing aggression towards the staff or other dogs.
3. Under no circumstances, will G-Pet or any of its employees be responsible for any injury, sickness or damage of any kind whatsoever that might occur to any pet staying at G-Pet.
4. Boarding rates are charged per day.
5. All charges must be settled at or prior to the pet's arrival. Bookings made during holiday peak season must be settled in advance as soon as the invoice is issued.
6. Cancellations are charged at RM150. There will be no refund or credit for early check out.
7. Under no circumstances, will G-Pet or any of its employees be responsible for any items lost, destroyed or left behind on the premises, such as toys, collars, etc.
8. Owners agree to be fully responsible for the behaviour of their pet whilst at G-pet. Any damage made to the premises must be borne by the owner.
9. Any pet requiring medication will be charged an administration fee.
10. In emergencies, the pet's welfare will take priority. We will do our best to contact you, but we will make the decision in the best interest of the pet. All vet bills will be required to be paid by the pet's owner.
11. Uncollected pets will be disposed of after a period of 15 days from the date of due collection. G-pet reserves the right to do as they deem appropriate without further notice to the owner.
12. We reserve the right to post photos and/or videos taken of the dogs within our premises on our social media channels.

I understand that while every care will be given to my pet(s), they are boarded at my own risk. I acknowledge that I have read and understood and I am bound by the conditions of boarding as stated above.