

Terms & Conditions of Boarding

1. Although there is no vaccination available for cats for Bordetella (Kennel Cough), your cat must still have its cat 'flu and Panleukopaenia core vaccinations. Dogs will be required fully vaccinated for min. 3 shots.
2. You must provide medical record proof that the vaccinations are up to date. G-Pet.com reserves the right to reject boarding for any or such circumstances.
3. G-Pet.com also reserves the right to refuse boarding to pets that are overly aggressive or have severe behaviour problems.
4. **VERY IMPORTANT: ALL MALE CATS MUST BE NEUTERED PRIOR TO STAYING AT THE KENNELS.** If not, arrangements, consent and payment will need to be made for when the animal comes of age. This does not apply to dogs.
5. No feeding and watering dishes, litter or litter boxes allowed in the premise except if your cat is very particular about the type of litter he/she uses.
6. When dropping off or picking up your pet, please either bring them in carriers, crate or leash.
7. Long-term stays are boarders staying over 30 consecutive days.
8. Monthly bookings must be pre-paid for that entire month regardless if the animal leaves the property for short or extended periods of time. This is to ensure that your placement for your pet will be held and not be rebooked for another client, should you need to bring your pet back for a short leave of absence from the facility, otherwise you run the risk of losing your placement.
9. **Deposits are not refundable.** Once service is effected, no further claims shall be entertained.
10. It is the responsibility of the owner of the pet or by its own act for any or all damages, escape, or loss caused to the cattery or kennels where applies.
11. Upon endorsing the boarding form, you will also be consenting to emergency medical care in the event your pet becomes seriously ill. If you leave us an emergency phone number, we will certainly try to reach you and inform you of the situation. However, you can be sure the veterinarians will provide the best care possible for your pet's condition. Such charges shall be borne by the owner.
12. All charges for boarding are to be made in advance and other services that are due on or before the pet is released.
13. If you plan for someone else to pick up your pet, we must be informed min 24 hrs in advance by the owner providing all necessary details eg, name, IC, contact etc for verification purposes.
14. **IMPORTANT REMINDER!** Any unpaid and/or uncollected pets will be disposed off after a period of 15 days from date of payment or collection due date.
15. The management reserves the sole right to do as they deem appropriate thereafter without further notice to the owner.
16. The management of G-Pet.com is then released of their responsibilities for the pets boarded thereafter under these terms.
17. All clients shall be in agreement to these terms once they have chosen at their freewill to sign this form and board their pets at G-Pet.com .